

Utilities - Electricity, Water, Gas & IBI

Any private issue related to your utilities in your apartment are NOT the responsibility of the Community e.g., Gas, Electricity or Water. If you have any doubts or management issues related to these services, you must contact them directly.

Electricity:

If you are experiencing any problems with supply in your apartment, please contact your electricity supplier. If your contract is with IBERDROLA, please contact them directly on:

Local office: [Av. Párroco Antonio López Martínez, 7, 30730 San Javier](#)

Open: Monday - Friday 09:00 h - 14:00 h & 16:30 h - 19:00 h

Telephone: Local Office: 0034 868 064 782

Telephone: Customer Service: 0034 900 225 235

Website registration: <https://www.iberdrola.es/webclifr/#/inicioRegistro>

Website: <https://www.iberdrola.es/en>

Water:

If you are experiencing any problems with supply in your apartment, please contact your water supplier EMUASA (AGUAS DE MURCIA) directly on:

Local office: [Plaza Circular, 9, 30008 Murcia](#)

Open: Monday - Friday 08:00 h - 13:30 h

Telephone: 0034 900 700 808, open 09:00 h - 21:00 h

Failures and incidents 24/7: 0034 900 700 501

Contact: <https://www.emuasa.es/contacta#>

Website: <https://www.emuasa.es/en/inicio1>

Gas:

If you are experiencing any problems with the supply in your apartment, please contact your supplier BASERCOR directly:

Telephone: 0034 900 902 947

Website: <https://www.basercor.es/es/>

Annual Real Estate Tax (Council Tax - IBI)

The Annual Real Estate Tax (Council Tax) in Spanish is known as I.B.I for "Impuesto sobre Bienes Inmuebles". This tax is a local tax handled by the Murcia Town Hall in the municipality the property is situated. This tax must be paid once a year by all

owners to their local councils. This is the equivalent of the UK's Council tax.

You may NOT receive a bill from the authorities, as they deem that you should know about this tax and pay it annually between May and July each year without reminder. The payment period varies according to the municipality from 5th May to 5th July. Your solicitor can make the necessary arrangements for you.

You will be fined 5% or 10% for late payment (depending on how late you pay). They will also put a charge against your property after 3 or 4 years of non-payment.

Should you have any issues with this provider, then, in the first instance, please contact Ayuntamiento (Town Hall), Murcia City Council:

Address: [Glorieta de España, 1, 30004 Murcia](#)

Contact: <https://www.murcia.es/AMT/contactar/#contacto>

Telephone: 0034 968 355 002

Email: aytomurcia@canaltributos.com

Website: <https://murcia.es/web/portal/inicio>